

Centralized Delivery: Global hubs. Local impact. Accelerated outcomes.

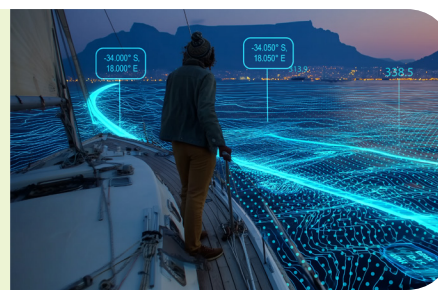


Start your FSP journey toward smarter,
faster global trials

Your FSP challenges solved

What challenges are holding your business back?

- Heavy reliance on talent from select countries limiting scalability?
- High operational costs due to onshore in-house hiring, training and management?
- Slower turnaround times due to limited team availability?



What is **Centralized Delivery**?

Centralized Delivery within clinical Functional Service Provider (FSP) is a hub-based service model where standardized, repeatable clinical operations tasks are executed by specialized teams in centralized lower cost global delivery centers. Using a “follow the sun” approach, projects can progress continuously across time zones—keeping your studies moving 24/7.

Our centralized teams handle high-volume clinical operations activities including:

- **Reporting and analytics** for actionable insights
- **Project management and study support** to help keep timelines on track
- **CRA support** for efficient, effective site visits
- **Clinical systems and compliance** for seamless operations
- **TMF management** facilitating audit readiness

We transform complexity into clarity:

- TMF document management and inspection readiness
- Site feasibility and green-light approval
- Protocol and budget amendments
- Clinical system setup and compliance
- CRA visit preparation and report review

Unlocking tangible benefits for your business

The **Centralized Delivery** model combines consistent processes, rigorous quality control and technology-enabled oversight which aims to provide you the faster turnaround times, improved compliance and cost efficiency your business needs:

- **Smarter decisions:**
 - Access specialized, experienced teams globally with niche skills and fresh perspectives
 - Data-driven insights for better outcomes
- **Speed that matters:**
 - Continuous progress via “follow-the-sun” model can maintain momentum around the clock, accelerating delivery and reducing downtime
- **Reduced risk:**
 - Geographic diversification across global hubs can strengthen business continuity and mitigate operational risk
 - Minimize impact of regional disruptions while maintaining momentum
- **Quality you can trust:**
 - Enhanced data integrity and regulatory readiness through standardized SOPs and rigorous QC checks
 - Help improve inspection outcomes and audit preparedness across all your studies
- **Efficiency at scale:**
 - Cost-effective solutions through optimized global talent utilization
 - Streamlined hiring, onboarding and operations can drive savings without compromising quality

Centralized Delivery in action

Challenge: Extensive manual effort was required to retrieve and compile information from multiple clinical systems to prepare for, and conduct, monitoring visits.

Goal: Streamline preparation of relevant data (SDV backlog, action items, TMF status, etc.) to reduce time for visit prep, improve onsite efficiency and enable CRAs to focus on site management and site staff engagement.

Solution: Developed and scaled a Robotic Process Automation (RPA) bot to extract key fields from 17 complex business metric reports, compile them and automatically deliver to the CRA in one package.

Value provided:

Delivered

284K+ CRA visit prep packs

Reduced

Visit prep time by 50%

Enabled

Real-time resolution of site issues

Improved

TMF compliance and audit readiness

Released

CRA capacity for higher-value activities like site management and staff engagement

Fortrea FSP: Innovative solutions, powered by experience

Our **Centralized Delivery** model is one of our innovative clinical FSP solution, powered by deep industry experience.

With over 6,400+ FSP staff across 70+ countries, Fortrea is one of the largest FSP CROs in the world. Our global infrastructure supports in-country, regional, on-, near- and off-shore models, offering you flexibility and scalability. We

can help you accelerate timelines, reduce risk and maximize portfolio performance where you need it most.

Backed by 120+ cross-functional relationships and a dedicated recruitment team, we bring deep knowledge and proven capabilities to every engagement. Long-term, decade-plus alliances and industry recognition underscore our commitment to quality and innovation. This commitment is reflected in our continuous investment in technology, enabling us to deliver efficient, high-quality solutions.

Contact our clinical FSP team today

Ready for clinical operations that are more efficient, flexible and cost-effective? Let Fortrea's **Centralized Delivery** drive consistency and accelerate your business.

Contact your Fortrea representative today to start your journey toward smarter, faster global trials.

LEARN MORE at fortrea.com

